



Staat achter de
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Erratum
Social Responsibility Exam Training
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Social Responsibility Exam Training

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1st Edition, 2018

Erratum

There is an erratum appended to *Social Responsibility Exam Training* (1st Edition, 2018; ISBN 978-90-5211-334-0). You can find the list of errata below.

Page / Question	Current content in Social Responsibility Exam Training	Change
47 Question 23	<p>What should the employee do in the example below?</p> <p>An employee has warned a guest that he is only permitted to smoke in the smoking room and not in the bar. Later, the employee notices the guest is still smoking in the bar and not in the smoking room.</p> <p>A give the guest a final warning B immediately remove the guest from the hotel and catering establishment C take the cigarette from the guest</p>	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p> <p>What should the employee do in the example below?</p> <p>An employee has warned a guest that he is only permitted to smoke outside and not in the bar. Later, the employee notices the guest is still smoking in the bar and not outside.</p> <p>A give the guest a final warning B immediately remove the guest from the hotel and catering establishment C take the cigarette from the guest</p>