



Staat achter de
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Erratum
Social Responsibility Textbook
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Social Responsibility Textbook

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1st Edition, 2018

Erratum

There is an erratum appended to *Social Responsibility Textbook* (1st Edition, 2018; ISBN 978-90-5211-305-0). You can find the list of errata below.

Page	Current content in the Textbook	Change
88	There is a gentleman sitting with his newspaper by the fireplace in the lounge, where no one else is sitting. When you bring him his drink, you notice that he has lit up a cigarette while the lounge is a no smoking room.	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p> <p>There is a gentleman sitting with his newspaper by the fireplace in the lounge, where no one else is sitting. When you bring him his drink, you notice that he has lit up a cigarette even though smoking in the lounge is prohibited.</p>
110	◆ You may not drink alcohol in a public place, such as on the street. Guests also cannot do this. Alcohol may only be consumed in an area (for example an outdoor terrace or smoking room) with the proper permits or at home.	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p> <p>◆ You may not drink alcohol in a public place, such as on the street. Guests also cannot do this. Alcohol may only be consumed in an area (for example an outdoor terrace) with the proper permits or at home.</p>
129	<i>You are hostess in a hotel restaurant. You will probably walk past the smoking room at some point during your service. The door just happens to open and a guest appears. "Can you can bring a beer, please?" he asks.</i>	<i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i>

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129	<p>Many people visit hotel and catering establishments in order to relax. Smoking is a part of this for some of them, but smoking in hotel and catering establishments has been prohibited since 2008. To ensure that guests comply with the ban, you can make a smoking room or the outdoor terrace available. In this chapter you will learn which rules are related to this, what statutory requirements you must meet and what you can do if guests smoke where it is not allowed.</p>	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p> <p>Many people visit hotel and catering establishments in order to relax. Smoking is a part of this for some of them, but smoking in hotel and catering establishments has been prohibited since 2008. To ensure that guests comply with the ban, you can make the outdoor terrace available. In this chapter you will learn which rules are related to this, what statutory requirements you must meet and what you can do if guests smoke where it is not allowed.</p>
135	<p>Article 10.2 (Tobacco Act) b. certain spaces in buildings (for example, smoking rooms);</p>	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p>
136	<p>◆ You may smoke in some areas (smoking rooms).</p>	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p>
136	<p>◆ Set up one or more smoking rooms.</p>	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p>
136	<p>◆ Draw up house rules and make sure they are clearly visible to guests. State, for example, that there is a smoking room (and where) and whether guests can smoke on the outdoor terrace. Don't forget to include the house rules in the internal regulations and communicate this to all employees.</p>	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p> <p>◆ Draw up house rules and make sure they are clearly visible to guests. State, for example, that there is an outdoor terrace where the guests can smoke. Don't forget to include the house rules in the internal regulations and communicate this to all employees</p>

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137	<p>You are allowed to set up one or more smoking rooms in a hotel and catering establishment. The room must be enclosed and those outside the room should not suffer from the smoke. You must also clearly indicate that this is the smoking room. Employees may not carry out work in the smoking room during working hours. Guests must not be served in the smoking room, but they can eat and drink in it. The stuff they leave in there, such as empty glasses, may only be cleared away after closing time.</p> <p>The Tobacco Act does not include structural requirements for the smoking room. It's a good idea to pay attention to the room's ventilation so that it remains comfortable and to avoid people outside the room noticing the smoke.</p>	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p>
137	<p>Several employees might be smokers. Also set a smoking policy for smoking at work:</p> <ul style="list-style-type: none"> ◆ Staff can smoke in the guest smoking room during breaks, provided that the employer allows it. — Smoking is smoking, so staff must first formally leave the room before they start working again. So they must not bring glasses or full ashtrays outside with them after they have smoked in the room. 	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p> <p>Several employees might be smokers. Also set a smoking policy for smoking at work:</p> <ul style="list-style-type: none"> ◆ Staff can smoke during breaks in a designed area where the employer allows it.

Page	Current content in the textbook	Change
162	<p>There appear to be four main causes of fire:</p> <ul style="list-style-type: none"> ◆ Ignorance (e.g. the inappropriate use of devices) ◆ Indifference (e.g. throwing a cigarette butt on the floor in a smoking room) ◆ Carelessness (e.g., when lighting a candle or barbecue) ◆ Intentional (e.g. purposefully starting fire) <p>Fire can arise in a variety of ways. Most fires in the hotel and catering industry are not intentionally set, but are accidentally caused by carelessness or inattention. Below are the common causes of fire in the hotel and catering industry:</p> <ul style="list-style-type: none"> ◆ overheating of spotlights, extension cords or cord reels ◆ short circuit or overheating of electrical devices, such as hot plates and coffee makers ◆ lighted lamps coming into contact with combustible materials, such as curtains ◆ candles near other combustible materials, such as curtains ◆ food warmers with an open flame near other combustible materials, such as napkins and table linen ◆ burning cigarettes in ashtrays in a smoking room ◆ lit cigarettes in a dense crowd or close to clothing in a smoking room ◆ playing with fire, such as with a lighter or if you are sitting close to a fireplace ◆ arson caused by pranks or mischief ◆ arson with intent 	<p><i>The Dutch Supreme Court ruled on 27 September 2019 that smoking rooms in the Hotel and Catering Industry (Hospitality Industry) have been banned with immediate effect. Therefore, the Social Responsibility exam will no longer contain exam questions about smoking rooms.</i></p> <p>There appear to be four main causes of fire:</p> <ul style="list-style-type: none"> ◆ Ignorance (e.g. the inappropriate use of devices) ◆ Indifference (e.g. throwing a lit cigarette butt in the bin) ◆ Carelessness (e.g., when lighting a candle or barbecue) ◆ Intentional (e.g. purposefully starting fire) <p>Fire can arise in a variety of ways. Most fires in the hotel and catering industry are not intentionally set, but are accidentally caused by carelessness or inattention. Below are the common causes of fire in the hotel and catering industry:</p> <ul style="list-style-type: none"> ◆ overheating of spotlights, extension cords or cord reels ◆ short circuit or overheating of electrical devices, such as hot plates and coffee makers ◆ lighted lamps coming into contact with combustible materials, such as curtains ◆ candles near other combustible materials, such as curtains ◆ food warmers with an open flame near other combustible materials, such as napkins and table linen ◆ playing with fire, such as with a lighter or if you are sitting close to a fireplace ◆ arson caused by pranks or mischief ◆ arson with intent